

Backup24

Constant protection for your digital assets

Our managed backup service, Backup24 is designed for creatives who need secure, offsite protection for their intellectual property and digital media assets.

Video, audio and image files are crucial to the day-to-day work of creative businesses, and with this fully managed service you'll have the peace of mind that your work is protected against human error, air conditioning failures, hardware faults and computer viruses.



Why choose Backup24?

Secure, offsite backup in our tier 2+ data centre, with 24-hour security and management.

Daily synchronisation with your in-house systems at a time of your choosing.

Multiple versions of files, giving you access to previous iterations of work and assets as needed.

Routine checks by our team to confirm that backups have taken place and to correct any potential issues.

Higher productivity as you don't waste time redoing lost work.

Remote access to a secure copy of your data available to you at any time.

Engineers available on the end of the phone during normal business hours for advice on all things backup and storage, to check in on the state of your backups and help you find files too.

How does it work?

- **Step 1** We'll agree a backup software solution with you and take an initial backup of your digital media assets.
- **Step 2** We'll also agree the number and frequency of snapshots you require, depending on how many versions of your files need to be accessible.
- **Step 3** The initial backup will be moved into the data centre and backups set to synchronise once a day at a time of your choice.
- **Step 4** You'll receive a daily email confirming each backup has been successful.

A UK tier 2+ data centre you can trust!

- you can trust!Uninterruptible power supply (UPS).
- · Air conditioning.
- Fire suppression.
- 24 hour manned security with CCTV and intruder alarms.
- Diverse connectivity from two different circuit providers.
- · Onsite network operations centre.
- · Multiple tier 1 communications providers.
- Fully monitored systems.

A creative heritage and experience with mission-critical systems.

highest possible accreditations.

Over 20 years of Apple expertise, with the

- In-house, dedicated storage consultants.
- A dedicated point of contact for your account.

What makes our Backup24 the best?

- Excellent relationships with leading vendors including Apple, Adobe, Avid, Autodesk, Sony and more.
- Sourcing all your key services from a single provider saves time and money.
- Our tier 2+ data centre ensures your investment is protected and secure.

Your options

Not content with basic backup? We can add...

- · Secure VPN connection.
- · Self-service restore options.
- Dedicated server backup.
- Host your own server.
- Onsite backups.
- 24/7 monitoring of live servers, with alerts sent to you or Jigsaw24 support.

Pricing

£40 per TB per month

Dedicated connectivity

£500 per 100Mbps
dedicated per month

An initial install fee of £250 (remote) or £850 (onsite) will apply. Dedicated connectivity gives you a secure VPN connection to the data centre with ring fenced bandwidth for your backups and restores.

