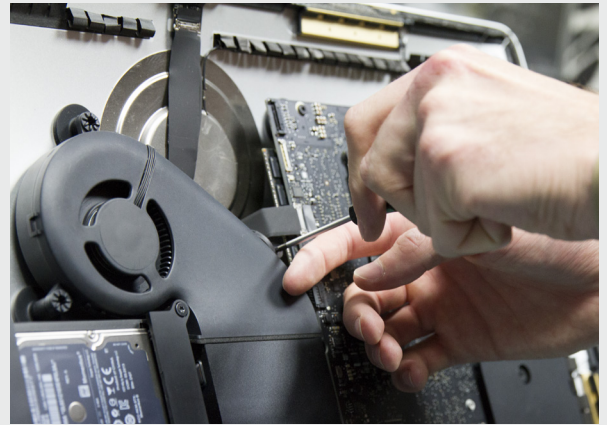


Managed repairs

Take the hassle out of repairs with our fast, flexible managed service

Got a large Mac estate? Regularly need repairs? With our managed repair service, you can skip the queues in the high street and cut out the hassle of booking in repairs by having us collect your faulty computers in bulk at regular intervals.



As well as the convenience of having your machines collected and returned according to schedule, our managed repairs service allows you to tailor your repairs provision to your business needs, offering you the chance to spread your repair costs with manageable monthly payments and simplifying admin for your in-house team, as they can sidestep the hassle of booking in each machine as a separate repair.

Why choose managed repairs?

Convenient collection and return of all your faulty units.

Batch repairs meaning there's minimal admin per month, no matter how many machines need work.

Monthly invoicing to spread the cost of repairs over the year.

No lengthy waits for diagnosis on each machine.

Dedicated point of contact and direct access to our engineers.

How does it work?

- Step 1** You gather up any faulty devices over the course of a day, week, fortnight or month – whatever suits you.
- Step 2** We contact you to book the repair batch onto our system, and then arrange transportation.
- Step 3** We turn around the repairs in an average time of 3-5 working days.
- Step 4** Your fixed Macs are returned, and any newly faulty ones collected.
- Step 5** You're invoiced monthly for any repairs that have been carried out.

Why choose Jigsaw24?

- Apple Authorised Service Provider with over 20 years' experience.
- Repairs centres in Nottingham, Soho and Manchester.
- Our engineers are all Apple-accredited.
- In warranty or out of warranty diagnostics and repairs covered.
- Repairs by us won't void your warranty.
- Direct point of contact within our technical team, who can explain a fault without hiding behind jargon.
- Experience of creative and business workflows, so we understand your setup.

Interested? Call us for a quote.

We can tailor our managed repairs service to your business's needs, schedule and budget. Call us on **03332 409 339** to discuss your options, or contact the team at any time at solutions@Jigsaw24.com.

Our other services...

-  **Apple Integration**
Manage and control Apple technology on any platform with our structured services.
-  **Mobility**
Govern, transform and protect your mobile workflow in the wild.
-  **App development**
Making your app ideas a reality for staff and customers.
-  **Creative media**
Navigating the ever-changing world of high-end creative workflows.
-  **Infrastructure**
The foundation you need for a robust, scalable and secure environment.

See our full services and solutions portfolio at Jigsaw24.com/services