

INSANELY GREAT...

JIGSAW²⁴

Technical Support

(or what to do when turning it off and on again doesn't work)

We like to make sure that everything runs smoothly for you - that's why we have a dedicated technical support team available on a non-premium rate number. Trained to support all of our popular products, we can respond to queries over the phone or via email, and will always try and fix the issue there and then. In some cases, we can offer to log on to your systems remotely to make diagnosis more straightforward. If a remote fix isn't possible, we can get hands-on and deal with the problem in person.

Apple Repairs - As a leading **Apple service provider**, we can repair any Mac currently supported by Apple (whether it was purchased from us or not) and always aim to fix equipment in under three working days. As we repair Macs from all over the UK, it's easy for us to arrange a courier so you don't have to come out to us just because your Mac does.



* Our services include...



Apple Repairs under Warranty or AppleCare	£0
Out of Warranty Apple Repairs	£50 + parts
Diagnosis Fee	£25 (only applicable if the repair does not go ahead)
Data Migration	£25 (from a known-good hard drive or Time Machine backup)
Hard Drive Upgrade for Mac mini or iMac	£50 + parts
Hard Drive Upgrade for Mac Pro, MacBook Pro or MacBook	£25 + parts
Memory Upgrade	£5 + parts

Jigsaw24 Tech Support Trivia

- In August 2011, we raised our 100,000th support call.
- Our favourite tech support celebrity customers include Pete Townshend and Warwick Davis.
- Our tech support team are on twitter and YouTube. Follow them @Jigsaw24Tech or visit: <http://bit.ly/1fp2v4g>

Authorised Service Provider

We are a leading **Apple service provider**, and can repair any Mac currently supported by Apple (and quite a few vintage Macs too).

Want to find out more about any of the tech support services we offer?

Call the team on **03332 400 999** or email **technical@Jigsaw24.com**